

General:

These general terms and conditions of use ("Terms of Use") apply to all users of this website. We may amend these Terms of Use from time to time. By accessing this website, you agree to be bound by these Terms of Use, as amended from time to time.

Copyright:

The contents of this website are the copyright of Plastic Welding Tools Limited unless otherwise specified. You must not copy, adapt, reproduce, display or distribute the contents of this website in whole or in part for any commercial purpose without our prior written approval. You may copy, reproduce, print and use the contents of this website for personal or internal business purposes provided you include our copyright notice acknowledging our ownership of the copyright in the contents of this website.

Trade Marks:

The names Techspan (and all variations of that name) are trade marks of Techspan and may not be used without our prior written approval.

Terms and Conditions of Sale & Returns Policy:

All products and services promoted or offered for sale via this website are subject to our standard terms and conditions of sale.

We do not accept returns or offer refunds if you change your mind, make a wrong selection, or your circumstances change. Please choose your industrial equipment carefully before purchasing.

In exceptional circumstances where a discretionary return is pre-authorised by management, the return is strictly subject to the following rigid conditions:

1. **Pre-Authorisation:** No returns will be accepted without a written Return Merchandise Authorisation (RMA) number issued by our team. You must contact us to request an exception within 15 calendar days of the original delivery date.
2. **15% Restocking Fee:** All accepted discretionary returns are subject to a 15% restocking and administrative fee calculated from the original purchase price. This will be deducted from any final credit or refund.
3. **Freight & Packaging:** Goods must be returned completely freight-free to our warehouse. You are entirely responsible for organizing and paying all return shipping costs. Items must be returned unused, undamaged, and sealed inside their original, unaltered packaging.
4. **Mandatory Testing:** All technical machinery and plastic welding equipment will undergo comprehensive technical, safety, and operational testing by our technicians upon arrival. If the equipment shows any signs of installation, usage, cosmetic wear, or internal modification, the return will be voided and the item returned at your expense.

Business Purchases & Contracting Out of the CGA:

The products and equipment supplied by Plastic Welding Tools Limited are designed, manufactured, and marketed for industrial, trade, and commercial use.

To the maximum extent permitted by law, where the customer is acquiring the goods for the purposes of a business (in terms of Section 43 of the New Zealand Consumer Guarantees Act 1993):

1. The parties agree that the provisions of the Consumer Guarantees Act 1993 do not apply.
2. The customer acknowledges and agrees that it is fair and reasonable to contract out of the provisions of the Consumer Guarantees Act 1993.
3. All implied warranties, conditions, or guarantees under common law or statute are expressly excluded.

Where a product is ordinarily acquired for personal, domestic, or household use and is purchased by a non-business consumer, the statutory provisions of the Consumer Guarantees Act 1993 will apply only to the minimum extent required by law.

Disclaimer:

While we have endeavoured to ensure that the contents of this website are complete, up to date, true and accurate, we do not provide any warranty or guarantee in relation to the contents of this website and to the fullest extent permitted by law all implied warranties or guarantees are expressly excluded.

Liability:

To the fullest extent permitted by law we exclude all liability, including, without limitation, liability for indirect, special or consequential loss or damage of any kind suffered or incurred in connection with your access or use of this website or its contents.

Linking:

This website includes links to third party websites. We have no control over linked sites and we are not responsible for the contents of such sites. We do not endorse or make any representations about the accuracy of information or regarding any products or services found on any linked sites.

Applicable Law:

This website and its contents and its use by you is governed by the laws of New Zealand, and any dispute arising in relation to this website will be determined by the Courts of New Zealand.

Contact for Further Information:

If you have any queries, concerns or complaints regarding this website or these Terms of Use, you should contact us here.